DeSoto News Flash

For the Week of November 8th, through 12th, 2010

DeSoto Water Utilities Has A New Procedure For Processing Your Checks

Effective December 1, 2010, when you provide a check as payment for your monthly utility bill through the mail or in our drop box, you authorize DeSoto Water Utilities either to use information from your check to make a one-time electronic fund transfer from your account or to process the payment as a check transaction. When we use information from your check to make an electronic fund transfer, funds may be withdrawn from your account as soon as the same day we receive your payment, and you will not receive your check back from your financial institution.

Here are some answers to frequently asked questions regarding this new procedure:

Q. *What happens when my check is converted to an electronic transaction?*
A. We use information on the check and "convert" the check to an electronic transaction based on that information. Electronic transactions are more efficiently processed than paper checks, and that helps keep our costs low.

Q. *Why isn't the check listed on my bank statement?*
A. Since your payment is processed as an electronic transaction, it may be listed in the section of your bank statement with other electronic debits. The description of the electronic debit includes information to help you easily identify your payment. Bank statements typically include only the serial number, paid date, and amount for checks. Since converted items are electronic debits, you may be able to see the payee and a transaction description in your statement.

Q. *May I get my original check back?*
A. No. For your protection we destroy the original check. We want the original check presented for payment only once, through an ACH debit.

Q. *Does this mean you debit my account each month, and I don't have to write a check to pay my bill?*
A. No, this is not a recurring debit program. We need your check to initiate each payment. You still control the timing of a payment by paying with a check. We do offer bank drafting, which requires you to complete a bank draft application and provide a voided check. If you choose to have your water payment automatically drafted from your checking account, this will only occur ten days before the due date. The bank draft applications are available at the Utility Billing Department in City Hall located at 211 E. Pleasant Run Rd.

Q. *What authority allows you to convert my check?*
A. Pursuant to regulatory rules (NACHA and Regulation E), we notified you of our intention to clear your check electronically by posting a notice at the point of sale and providing you with a copy of the notice in this newsletter.

Q. *May I place a stop payment on a converted check?*
A. Yes, as with any stop payment, however, you should place the stop payment with your financial institution as quickly as possible. Fees and charges may apply.

If you have any questions regarding this new procedure, please call DeSoto Water Utilities at 972.230.9632.

DeSoto News Flash

For the Week of November 8th
through November 12th, 2010

Invites you to enjoy the sounds of the holidays
at the DeSoto Corner Theatre with:

Jazz Saxophonist -

Joseph Vincelli

Friday, November 19th - 8 p.m.
DeSoto Corner Theatre,
211 E. Pleasant Run Rd.
DeSoto, TX 75115
Located in DeSoto Town Center

Tickets $10. To purchase tickets or for more information, call 972.230.9648.

www.josephvincelli.com

DeSoto News Flash

For the Week of November 8th
through November 12th, 2010

DeSoto News Flash

For the Week of November 8th
through November 12th, 2010

Holly Jolly Parade Entry Form

Return Form to: DeSoto Chamber of Commerce • 2010 N. Hampton Road, Suite 200 • DeSoto, Texas 75115
Phone 972-224-3565 • Fax (972) 354-1022 • Email: info@desotochamber.org

GROUP NAME _____ **CONTACT NAME** _____

ADDRESS _____ **CITY, STATE, ZIP** _____

PHONE _____ **EMAIL** _____

REGISTRATION TYPE

____ FREE! Early Bird (form must be received by November 19, 2010)
____ $25 Registration (forms received between November 20-30, 2010)
____ $100 Late Registration (forms received after November 30, 2010)

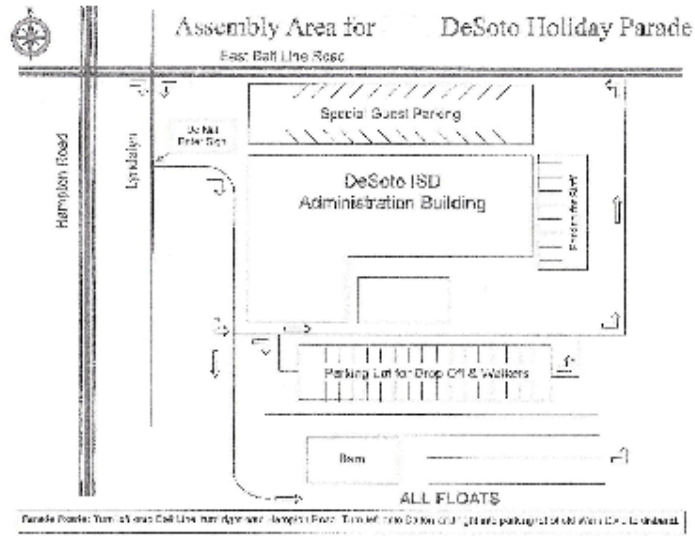
Please check the category that most closely applies to your entry:

_____ Motor Vehicle with trailer ____ Marching Unit (Walkers____ approximate number of walkers)
_____Motor Vehicle Only (____Number of vehicles) ____ Equestrian Unit ____ Choir or Band

Please provide a brief explanation of your entry, including number of individuals and/or animals participating, and approximate length of entry if pulling a trailer: _____

Will you perform for judges? □ YES (Performances should last for 1 minute or less) □ NO

Parade Route: Line up behind the DeSoto ISD Admin Building at 200 E. Beltline Road. (Line up will be on a first come, first served basis). All equestrian units will be placed towards the end of the parade. Walkers and



Parade Route: Turn left onto Beltline, turn right onto Hampton Road, proceed to Town Center.

Parade Guidelines & Information

Santa Claus will be provided by the Chamber - NO OTHER SANTA CLAUS ALLOWED!
Candy cannot be thrown from vehicles - you **must** provide walkers to throw candy.
Judges will be stationed along Hampton Road. If you plan to stop to perform during the parade, please time your performance so that your stop is in front of the Judges. Performers may stop once during the parade and must keep their performance to 1 minute or less. Please help keep the parade moving with no gaps!

Parade Line Up -200 E. Beltline Road

All participants enter the parade staging area in back of the DeSoto ISD Admin Building using Lyndalyn Lane. Parade line up begins at 4:00 p.m. All participants (walkers, military, bands, cheerleaders, private clubs, floats, autos, trailers and horses) MUST be in place no later than 5:30 p.m. Lions Club representatives (wearing bright yellow vests) will be stationed behind the Admin Building to answer questions and give directions.